



# What Does the Workforce System Know about Apprenticeship

Opportunities to Shrink Gaps and Build Strategic Partnerships

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## **Today's Moderator**



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## **Today's Speakers**



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## **Today's Objectives**

- ▶ Enhance participant's understanding of the knowledge gaps identified in the Baseline Knowledge Report.
- ▶ Provide actionable strategies and recommendations to address the identified gaps in basic apprenticeship knowledge, system knowledge, funding knowledge and sharing knowledge.
- ▶ Promote the alignment of apprenticeship initiatives with the WIOA system through effective planning and coordination.
- ▶ Equip participants with the knowledge on WIOA funding to support apprenticeship expansion.
- ▶ Foster collaboration and communication between workforce system professionals, Business Service Representatives (BSRs), and other stakeholders.
- ▶ Empower participants to shrink knowledge gaps, build strategic partnerships, and help promote apprenticeship programs within their respective workforce systems.





## Partnering with Local Workforce Development Boards...

Do you have a close working relationship with at least one Local Workforce Development Board (LWDB) or America Job Center (AJC)/One Stop Center?

- 1. No, we have not connected yet!
- 2. Yes, we are working with a LWDB!
- 3. We have a great relationship with multiple LWDBs!

Please answer the poll in the pop-up window.



## **Co-Enrolling REGISTERED Apprentices with WIOA...**

Have you successfully
co-enrolled a
registered apprentice
with Workforce Innovation
and Opportunity Act
funding?

- 1. No.
- 2. We have worked through enrolling a few apprentices.
- 3. We have enrolled multiple apprentices.

Please answer the poll in the pop-up window.



## **Co-Enrolling UNREGISTERED Apprentices...**

Have you successfully co-enrolled an unregistered apprentice with Workforce Innovation and Opportunity Act funding?

- 1. No.
- 2. We have worked through enrolling a few apprentices.
- 3. We have enrolled multiple apprentices.

*Enter answering instructions* 

(Additional answering instructions if needed)

# State Workforce System Overview



### **WIOA Support Registered Apprenticeship**

As a RAP sponsor or provider, there are several ways that your state and/or local workforce system can support your program...

The workforce system supports the components of RAPs.



instruction: Under WIOA, all classroom training is funded through individual training accounts (ITAs).

Programs must be on the state's eligible training provider list to take advantage of potential funding. In addition to ITAs for individual apprentices, utilizing contracts for cohort training is also possible.



On-the-job training
(OJT): On-the-job training
(OJT) is funded through
contracts, not ITAs. OJT
contracts can cover one or
multiple apprentices with
the reimbursement for
OJT typically at 50% of the
apprentices' wage rate.



➤ Supportive services:

WIOA formula funds can
be utilized to provide a
range of supportive services
such as transportation and
childcare. Also, if an ITA is
used to fund the related
training and instruction,
the ITA can also be used to
provide supportive services.

#### **WIOA Customers**



Job Seekers



**Employers** 

## Administration of WIOA (varies by State)

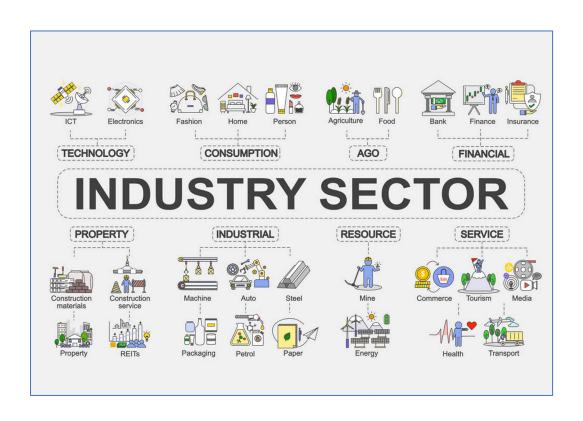
**US Department of Labor (DOL) State Workforce Cabinet / Department State Workforce Board** Regional and/or Local Workforce Development Boards (LWDBs) America's Job Centers (AJCs)

(One Stop Career Centers)

## **WIOA Eligibility - Job Seeker Categories**

Adults	Dislocated Workers	Out-of-School Youth	In-School Youth
<ul> <li>Ages 18+</li> <li>Authorized to work in the U.S.</li> <li>Registered for Selective Service</li> <li>Unemployed or Underemployed</li> <li>Priority of service applies</li> </ul>	<ul> <li>Ages 18+</li> <li>Authorized to work in the U.S.</li> <li>Registered for Selective Service</li> <li>Terminated through no fault of their own or laid off and unlikely to return to same job/industry</li> </ul>	<ul> <li>Ages 16-24</li> <li>Not attending school</li> <li>One or more barriers to employment</li> <li>75% expenditure on OS Youth</li> </ul>	<ul> <li>Ages 14-21</li> <li>Attending school</li> <li>Low income</li> <li>One or more barriers to employment</li> </ul>

## **Industry Sector Priorities**



#### Why this is important:

- Often, states place emphasis on demand industries and occupations which have a heightened need for talent.
- There may be specific, available grants as related to those industries/occupations as well as hiring and training incentives.
- H-1B Occupations such as advanced manufacturing, healthcare, and information technology are typical industry priorities across workforce systems.

Understanding the Baseline Knowledge Report with CSG Grantee Key Takeaways

#### Who We Are

# USDOL Registered Apprenticeship (RA) Technical Assistance (TA) Center of Excellence (Center)

- ▶ We provide no-cost TA services and products aimed at:
  - Accelerating RA strategic partnerships
  - Increasing alignment between apprenticeship and workforce and education systems
  - Increasing use of RA Program (RAP) model in WIOA
  - Boosting WIOA funded support for RA through co-enrollment
  - Increasing workforce system participation in RAPs
  - Doubling current statewide WIOA participation in RAPs



#### **National Assessment**

- ► First ever national assessment of workforce system knowledge of RA
- Undertaken to understand "gaps" in knowledge that may be contributing to overall low WIOA/RA co-enrollment

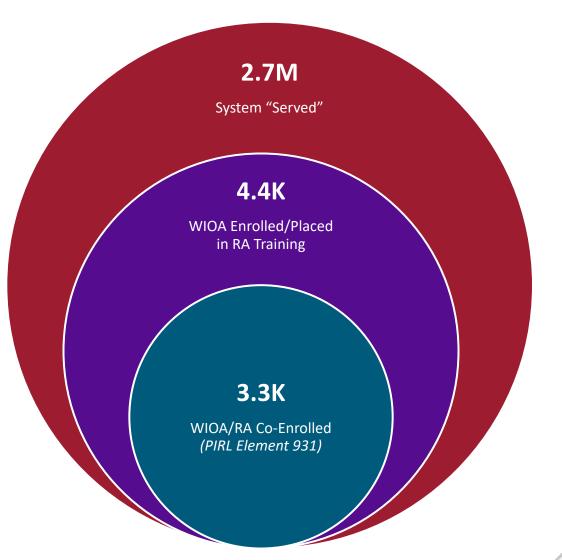




dolcoe.safalapps.com/resources/workforce

#### **National Co-Enrollment**

- ▶ Reviewed system-level data
- ▶ WIOA eligible job seekers
  - Placed into RA training (PIRL 1303, 1310, 1315)
  - Not necessarily co-enrolled (PIRL 931)
- Working with states to identify data, reporting training needs to improve



## Four Areas: Knowledge Gaps



Basic Knowledge



System Knowledge



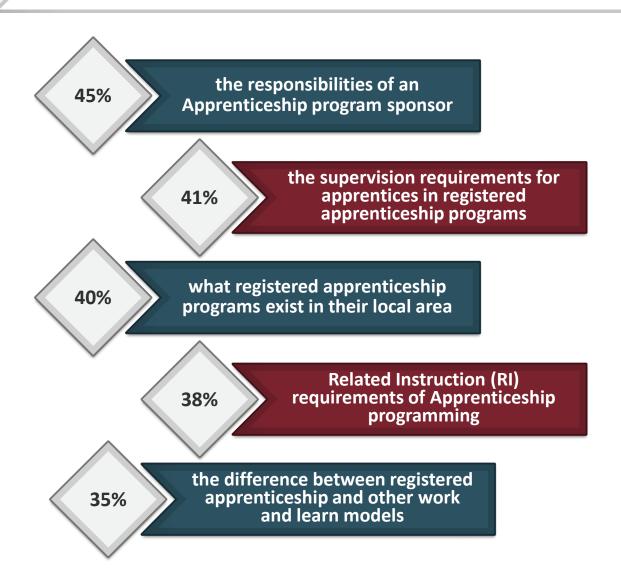
**Funding Knowledge** 



Sharing Knowledge

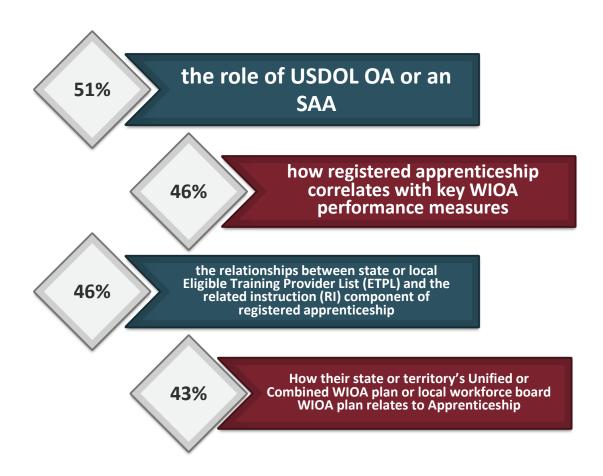
- Knowledge gaps can be a factor in low co-enrollment.
- ▶ Understanding LWDB/AJC staff knowledge gaps can help you determine TA needed.
- Understanding available funding and support will help you help the customer.
- ▶ Sharing knowledge with partners helps build alignment in the system.

## Basic RA Knowledge Gaps: "Do Not Understand"



- Seek to understand your local board's Business Service Representative structure and training provided.
- ▶ Offer to provide Apprenticeship 101 training to Business Service Reps.
- ▶ Educate your local board on the programs in their area by providing a list.

## RA System Knowledge Gaps: "Do Not Understand"



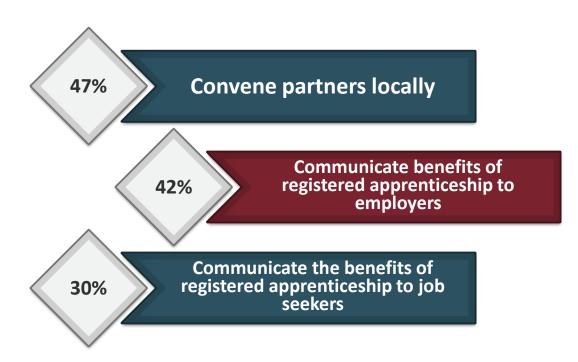
- Introduce your ATR to your local board to educate the board on programs available.
- Suggest partnering with your local board and ATR for united outreach efforts.
- ▶ Educate your local board on enrolling apprentices and how this meets all 6 primary indicators of performance (WIOA performance measures).
- ▶ Have your ATR reach out to your local board to make them aware of approved programs and the desire to be placed on the Eligible Training Provider List (ETPL).

## Funding Knowledge Gaps: "Do Not Understand"



- ▶ Seek to understand your local board's:
  - Priority occupations and key industries
  - WIOA eligibility and expected processing time
  - Funding levels, fiscal year cycle and how quickly they anticipate spending funds
  - Supportive services offered and how that maps to your program's needs
- ▶ Begin conversations about funding with your local board early.
- ▶ Review the local board's ETPL to consider preapproved providers and if there's an opportunity to partner with or replicate to gain access to the ETPL.

## **Sharing Knowledge Gaps: "Do Not Understand"**



- Partner with your local board to cohost an "Accelerator" model for outreach.
- Utilize the partnership as an opportunity to "train the trainer".
- Provide tools and resources to the board's BSR and Case Management team such as a tip sheet for discussing apprenticeships with customers.
- ▶ Educate your local board on the current RAP programs in their region and ones that are GI Bill-approved for Veteran customers.

# WIOA/RA Alignment Planning



## **System Alignment & Partnership**



Engaging Employers
Who Invest in
Developing
a Talent Pipeline



#### **RA Co-Enrollment and WIOA Benefits**

- Unlock additional support / resources for employers .
- Assist job seekers with additional supports when hired as apprentices.
- ▶ Share the outcomes with co-enrollment partners.
- Increase performance accountability for the system and for partners involved.
- ▶ Helps to better define participant flow and facilitate access to comprehensive services.
- ▶ Boost overall alignment for the workforce system.
- ▶ Provide apprenticeship sponsors with resources for sustainability post CSG grant funding.

## State, Local Planning for RA

#### ▶ Recent studies show:

- 100% of WIOA State Unified and Combined Plans mention RA
- ▶ Key Drivers of RA/Workforce Alignment Utilized by only between 14 30% of States:
  - State-level workgroup/committee with RA focus
  - Specialist expertise embedded at the AJC level
  - Articulated RA strategies in the state plan
  - Introduction of RA state-level initiative (funding, incentives, etc.)



Resources and Tools...Here to Help You!

#### **Center Resources & Services**

#### Center Website: dolcoe.safalapps.com

- Request TA or Training
- Upcoming events:
  - August: "Rural Focus on Registered Apprenticeships" webinar
  - September November: "Demonstrated State Apprenticeship Leadership in 2020 Unified/Combined Plans" – A three-part series webinar
- Become a Center Partner
  - Event notifications
  - Share promising practices







#### **Resources:**

#### ▶ TEGL 13-16

Guidance on Registered Apprenticeship Provisions and Opportunities in the Workforce Innovation Opportunity Act (WIOA)

- → <a href="https://www.dol.gov/agencies/eta/advisories/training-and-employment-guidance-letter-no-13-16">https://www.dol.gov/agencies/eta/advisories/training-and-employment-guidance-letter-no-13-16</a> -
- WIOA Registered Apprenticeship Desk Reference

Tool designed to help RAP sponsors and workforce boards navigate WIOA placement opportunities

https://ion.workforcegps.org/resources/2020/03/30/1 4/24/WIOA-Registered-Apprenticeship-Program-RAP-Desk-Reference

#### ▶ WIOA Performance Indicators and Measures

Overview of WIOA's Six Primary Indicators of Performance

https://www.dol.gov/agencies/eta/performance/performance-indicators -

#### Center of Excellence Documents

*Visit the Center's website to find the following resources:* 

- https://dolcoe.safalapps.com/resources/resourcesandt ools -
- Workforce Board Guide to Identifying Pre-Apprenticeship and Registered Apprenticeship Partners
- Developing or Expanding a Registered Apprenticeship Program
- And many more!

## **Any Questions?**





#### **Contact Us**



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## Thank You for Joining Us!



For more information, visit: dolcoe.safalapps.com

Email us your questions at RA\_COE@SafalPartners.com