

# Help is Here!

TA to Drive
Workforce
System
Performance
Forward



#### **Overview**

USDOL award of a cooperative agreement to Safal Partners for threeyears of Technical Assistance (TA) to workforce boards and operators

The *Collaborative* will provide strategic, short- and long-term TA to help public workforce system entities improve service quality and outcomes for jobseekers and employers.



#### **Collaborative Partners**



- National Association of Workforce Boards (NAWB)
- National Association of Workforce Development Professionals (NAWDP)
- Third Sector Capital Partners









### **Goals of the Collaborative**

- Comprehensive TA strategies
- Provide TA
- Create an online community
- > Facilitate peer-to-peer learning
- Develop summaries of best practices, profiles or toolkits
- Participant and employer outreach, program implementation and partnership building



#### **Five Areas of Focus**

- > WIOA implementation
- Fiscal/administrative/operational strategies
- Sector Partnerships and Employer Engagement Strategies
- Performance and Results



### **Three Tiers of Focus**

- >Universal connecting you to existing resources
- Intensive focused on highly requested TA topics and forming facilitated peer-learning groups for short time periods
- Customized special invitation to join scheduled coaching sessions



#### Where Are You Now?

- Equitable Economic Recovery
  - >CARES Act Funding
  - Virtual Service Delivery

- >WIOA Implementation
  - Governance, Board Member roles, Onboarding
  - Aligned and Integrated Service Delivery
  - Strategic Planning



#### Where are You Now?

- > Fiscal / Administrative / Operational Strategies
  - Non-WIOA funding
  - > Fiscal questions
  - Operational focus

- Sector Partnerships and Employer Engagement
  - Measuring inclusion
  - Continuous improvement of services
  - > Transformational relationships with employers



#### Where Are You Now?

- Performance and Results
  - Challenges
  - **▶** Best Practices

>Other topics of concern?



# What's Coming Up?

- >TA Needs Assessment
- Website to request TA and access TA materials
- Best practices highlighted via TA materials, webinars and peer-learning sessions



### Let's Talk TA



Take a quick questionnaire for us

What's on your mind for TA needs? Or questions about the Collaborative?



# We Look Forward to Working with You

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